intellis
an e4 company

IQ Clinical and Quality Advisory Services

Elevating documentation accuracy, quality, and integrity

A s healthcare moves from traditional fee-for-service reimbursement to value-based purchasing and risk-sharing programs, quality initiatives can be overwhelming. It is vital for organizations to face documentation challenges and ensure that quality health data is accurately reported.

Intellis' IQ Clinical and Quality Advisory Services guide organizations in preparing accurate documentation and presenting a true clinical picture, that leads to appropriate reimbursement. We empower organizations to identify, target, and resolve data quality issues by improving:

- Diagnosis capture
- Provider engagement and education
- Interdepartmental relationships
- Disproportionately high patient safety events
- Validity of observed to expected mortality rates
- Denial rates

Our experienced team of MDs, RNs, CDI specialists, and coders work together to provide critical analysis, help set goals, and assist with documentation quality efforts. Whether on-site or remote, we lead by bridging the gap between reimbursement and quality care. Our services focus on patient safety, quality care, and the accuracy of reportable data throughout the continuum of care.

Education is at the foundation of our team-centric approach. We share our deep knowledge-base and design solutions customized to the unique needs, practice patterns, and culture of the facility or practice. Our education programs adjust content based on facility or team needs.

Accurate Documentation

True Clinical Picture

Appropriate Reimbursement

Clinical and Quality Solutions

- Second Level Reviews
- Query Reviews: Inpatient & Outpatient
- CDI Department Assessments
- Existing Program Revitalization
- New Program Implementation

- Complete Program Assessment
- Denials Management Consulting
- Utilization Management
- National Surgical Quality Improvement Program (NSQIP)

- Case Management
- Quality Management
- Disease Management
- Interim Management
- Staff Augmentation

To learn more about Intellis Clinical & Quality services, please contact: sales@intellisIQ.com

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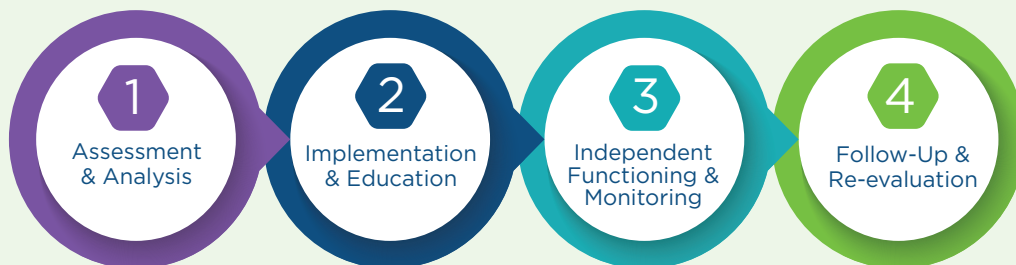
The IQ Four-Phase CDI Strategy

1 Assessment & Analysis

2 Implementation & Education

3 Independent Functioning & Monitoring

4 Follow-Up & Re-evaluation

Whether an initial implementation or a revitalization, our approach to IP and OP CDI is physician-centric, data-driven, and customizable with continued support.

Clinical Documentation Integrity (CDI)

At Intellis, we deliver trusted solutions for inpatient and outpatient CDI, including reimbursement optimization, appropriate quality and risk scores, and improved patient care communication. Our solutions allow customization to meet organizational needs and ensure rapid adoption and continued engagement.

Second Level Reviews

- **Patient Safety Indicators:** As organizations represent themselves to the public through data, we work to ensure that public data is accurate and appropriate.
- **Mortality Reviews:** From breaking down information silos to analyzing individual deaths, our experience enables providers to see how documentation translates to data and how that data risk stratifies patients.
- **DRG Validation:** Our IQ team of passionate professionals dives into medical records documentation to clinically validate coded diagnoses and DRG assignments to prevent denials.

CDI and Coding Education Services

Intellis IQ CDI experts provide exemplary education and training for health network and facility teams as well as individuals. Through onsite in-person training, live webcasts, presentations at industry gatherings, and small group "Power Hours," the IQ team shares deep knowledge for CDI progam development and timely topics including query compliance, HCC/risk adjustment, and auditing.

Further, our 24/7 online education platform, the **Intellis IQ Center** (education.intellisIQ.com), offers courses for CDI teams and specialists looking for on-demand access to education. The self-paced training is an effective way to earn AAPC- and AHIMA- approved CEUs.

IQ Healthcare Advisory Solutions

Revenue Cycle and Health Information Services
- Medical Coding
- Medical Coding Audits
- Department Operational Assessments
- Chargemaster Engagements
- Risk Adjustment/HCC Coding and Auditing
- Denials Management

Clinical Documentation and Quality Services
- Second Level Reviews
- Query Reviews
- CDI Department Assessments
- IP and OP Program Implementation
- IP and OP CDI Review Process
- PSI and Mortality Review/Committee Implementation

Health Information Technology Services
- Master Patient Index Clean-up
- Clinical Data Abstraction
- Scanning & Indexing
    - EMR Implementation
    - HIMMS Stage 7 Point of Care
- EPIC Implementation and Management
- OnBase Implementation and Management

Education and Training Services
- Medical Coding
- Clinical Documentation Integrity
- Provider Education
- Annual Coding Updates