

# Elevating OP CDI

## Outpatient CDI solutions for optimal reimbursement and improved care

## CLINICAL DOCUMENTATION INTEGRITY

The emphasis on the quality and cost components of the Merit-based Incentive Payment System (MIPS) and the increasing demand for outpatient services elevates the need for precise outpatient documentation. The cost component of MIPS uses risk adjustment methodology. Accurate reporting of hierarchical condition category (HCC) diagnoses is critical in illustrating the acuity of the patient and in determining risk

adjustment factor (RAF) scores. In short: Cost component of MIPS = HCCs = Risk Adjustment. At Intellis, we are leaders in OP Clinical Documentation Integrity (OP CDI). Our expertise and solutions impact both patient care and the bottom line. We determine how to best leverage OP CDI by ensuring that HCC coding meets quality care and reimbursement targets and subsequently optimizes RAF scores.

## OUTPATIENT CDI SOLUTIONS

**Audit Services:** Our auditors examine the baseline understanding of OP code reporting and assignment for both the provider and coder. Our audits focus on new, established, and preventive/well visits to identify documentation gaps.

**Education Services:** Our educators transform the audit results into targeted education to meet the needs of the providers. This includes focused education to identify missed opportunities and guidance for change.

**Outpatient CDI Services:** Our CDI experts work with facilities to ensure the capture of complete and accurate OP clinical documentation. We streamline approaches to meet the individual provider preferences and program needs.

## THE INTELLIS ADVANTAGE



**IntelliScope**, our prospective value calculation tool, supports our services ensuring the accuracy of our data analytics and projecting reimbursement losses and gains.

To learn more about Intellis OP CDI solutions, please contact: [sales@intellisIQ.com](mailto:sales@intellisIQ.com)

## Our Industry-Leading OP CDI Experts

### Kim Felix RHIA, CCS, Vice President, Education



Kim has more than twenty-five years of HIM coding experience, including coding, auditing, and management at academic medical centers as well as community hospitals. She was a project manager for a Big Four RADV audit and ICD-10 conversion for analytics software.

Kim is a distinguished member and presenter for various national and local associations. She is a recognized leader in the HIM education field. Her education experience includes adjunct faculty appointments at Temple University, Gwynedd-Mercy College, Pierce College, Thomas Jefferson University as well as acting as a study mentor at Western Governors University.

### Jeanie Heck BBA, CCS, CPC, CRC, Director, Education



Jeanie has built a career in the HIM field for more than twenty-five years. Her work has focused on the outpatient practice arena. She has extensive experience as both a business and a practice manager.

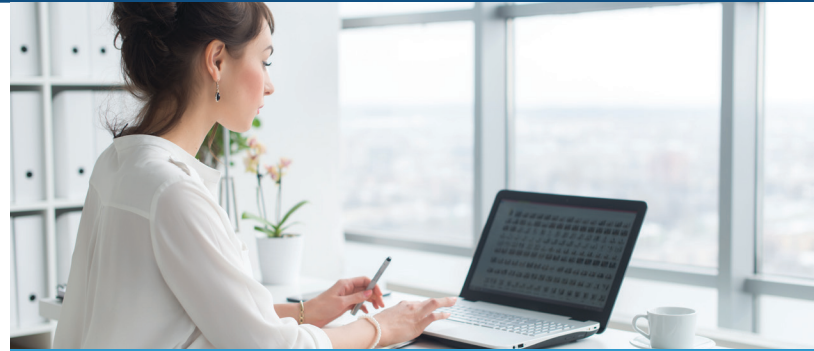
Jeanie is an approved AHIMA ICD-10-CM trainer and has extensive teaching experience in CPT, ICD-9-CM, ICD-10-CM, ICD-10-PCS, medical coding practicum, healthcare reimbursement, and medical terminology. She serves as an adjunct instructor at Camden County College and Santa Barbara City College. She currently serves as a lead auditor for a Big Four RADV audit.

### Lori Harbison LPN, CCDS, CDIP, CCS

#### Manager of Clinical Documentation & Quality Services



Lori brings over 30 years of experience in nursing, including 13 years in Clinical Documentation Integrity. She is a proven subject matter expert respected for her contributions and vast knowledge in the clinical & quality documentation field. Before joining Intellis, Lori led the CDI training program at the Cleveland Clinic. As the Quality and Education Coordinator, Lori led the comprehensive training of clinical nurses, coders, and HIM professionals in their education as CDI specialists. In this capacity, she developed detailed training programs and continuing education for the growth and development of CDI specialists.



## Our Proven Expertise

- ✓ Conveys advanced knowledge of CMS landscape and standards
- ✓ Quantifies lost reimbursement
- ✓ Customizes programs to optimize reimbursement
- ✓ Analyzes primary care and specialty clinic coded data
- ✓ Leverages analytics, EHR tech to drive process improvements
- ✓ Empowers physicians to focus on quality patient care
- ✓ Tailors education for providers and coders

## Our Healthcare Advisory Solutions

### Revenue Cycle and Health Information Services

- Medical Coding
- Medical Coding Audits
- Department Operational Assessments
- Chargemaster Engagements
- Risk Adjustment/HCC Coding and Auditing
- Denials Management

### Clinical Documentation and Quality Services

- Second Level Reviews
- Query Reviews
- CDI Department Assessments
- IP and OP Program Implementation
- IP and OP CDI Review Process
- PSI and Mortality Review/Committee Implementation

### Health Information Technology Services

- Master Patient Index Clean-up
- Clinical Data Abstraction
- Scanning & Indexing
  - EMR Implementation
  - HIMMS Stage 7 Point of Care
- EPIC Implementation and Management
- OnBase Implementation and Management

### Education and Training Services

- Medical Coding
- Clinical Documentation Integrity
- Provider Education
- Annual Coding Updates

*Intellis can provide credentialed staff augmentation, program support and interim management across the revenue cycle continuum.*