

Trusted MPI Clean-up Services

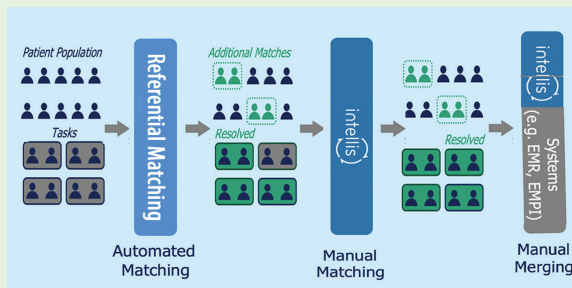
Guiding the process of ensuring reliable and consistent MPIs

Ensuring patient identity is serious business. Establishing an accurate and consistent Master Patient Index (MPI) is vital to each patient's proper identification. In the MPI, a patient's complete medical record is matched to the specified patient. That link helps to confirm that the right care is delivered to the right patient at the right time.

As health systems add vast amounts of clinical data, the need for accurate patient matching and correct patient data at the point of care increases exponentially. Given the multiple patient entry points within a health system — hospitals, clinics, and physician offices — coupled with the growing number of mergers and

acquisitions, patient misidentification opportunities abound. MPI clean-up is essential to quality care and improving the investment organizations make into implementing EHR systems and EMPI.

People. Process. Technology. The Intellis MPI team meets EMPI challenges with decades of MPI clean-up experience. Comprised of full-time MPI specialists, our team is armed with investigative and decision-making skills specific to delivering proper and timely remediation. We leverage our flexible approach, proven methodologies, analytical and reporting tools, establish work-flows, and advanced technology to deliver cost-effective large-scale duplicate record identification and resolution.



Intellis MPI Clean-up Expertise + Referential Matching Technology *A Smart and Agile Approach*

Referential matching uses advanced algorithms to enable accurate patient matching. A proprietary database of curated demographic data, it is designed to find and resolve data integrity issues like missed matches and duplicate records. Our approach couples our team's extensive experience with our partners' real-time digital intelligence to achieve and maintain valuable results.



To learn more about Intellis MPI Clean Up solutions, please contact: sales@intellisIQ.com

Our Six-phase Approach to Health Information Technology

Harnessing Healthcare IT demands a deep understanding of EHR systems and their critical relationship with effective patient care. With quality care on the line, as well as rigorous compliance regulations and reimbursement objectives, Intellis IQ HIT solutions gives you the power to work smarter. Backed by experience, we manage change and mission critical processes using our proven six-phase methodology:

Holistic Assessment. First, we determine the status of the EHR, legacy systems, and all points of data integration. Our team works with your organization to examine all attributes of the project to formulate a comprehensive HIT implementation plan that sets clear goals for all stakeholders. The key clinical findings are defined by assessing documentation directives throughout the organization.

Preparation. Next, our preparation phase is designed to maximize efficiency, accelerate the path to success, and mitigate the variables that emerge. Our experience is a game changer. We work with your team to discern the best way forward, lead through implementation, and plan for course correction along the way. We anticipate roadblocks and build solutions that ensure project progress.

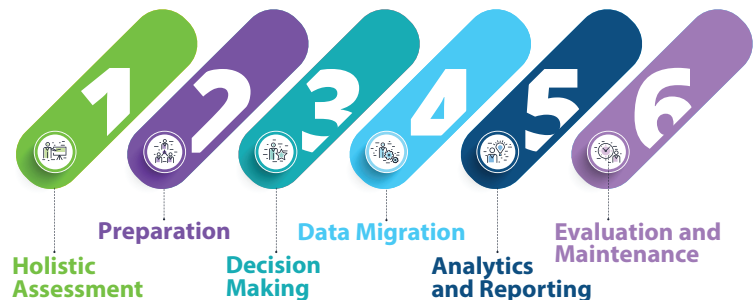
Decision Making. Effective decision-making defines the trajectory of the project. Experience is paramount; success depends on seeing the big picture, achieving collective alignment, and overcoming obstacles. Our team employs a robust process for decision making that ensures decisions are made at the correct level of the organization, stakeholders are committed to the implementation objectives, and the impact of decisions yields valuable results.

Data Migration. Data migration is not an exact science. The fallout can have dramatic implications to the delivery of patient care and patient identity integrity. Our clinical data abstraction process fills in the gaps in critical patient data and allows EHRs to be used by providers on day one. We deliver actionable strategies to manage complex processes. Our approach strengthens cross functional networks and deliverables are realized in a timely and efficient manner.

Analytics and Reporting. The critical nature of patient data necessitates analysis of the data transformation process and deliverables to ensure the objectives of the project are met. Information obtained through analysis allows for course correction which in turn provides balanced outcomes. Our process uses IntelliScope™ and other techniques to analyze data transformation project performance.

Ongoing Evaluation and Maintenance. When a project is over, it's never over. It's necessary to keep an eye on HIT system functionality and maintenance. Without constant monitoring, patient care delivery, patient identity integrity, and compliance may be compromised. Our team is equipped to assist with ongoing evaluation and maintenance to safeguard HIT systems and your investment of time and money.

THE IQ SIX-PHASE APPROACH



Our Healthcare Advisory Solutions

Revenue Cycle and Health Information Services

- Medical Coding
- Medical Coding Audits
- Department Operational Assessments
- Chargemaster Engagements
- Risk Adjustment/HCC Coding and Auditing
- Denials Management

Clinical Documentation and Quality Services

- Second Level Reviews
- Query Reviews
- CDI Department Assessments
- IP and OP Program Implementation
- IP and OP CDI Review Process
- PSI and Mortality Review/Committee Implementation

Health Information Technology Services

- Master Patient Index Clean-up
- Clinical Data Abstraction
- Scanning & Indexing
 - EMR Implementation
 - HIMMS Stage 7 Point of Care
- EPIC Implementation and Management
- OnBase Implementation and Management

Education and Training Services

- Medical Coding
- Clinical Documentation Integrity
- Provider Education
- Annual Coding Updates

Intellis can provide credentialed staff augmentation, program support and interim management across the revenue cycle continuum.



IntelliScope, our prospective value calculation tool, supports our services ensuring the accuracy of our data analytics and projecting reimbursement losses and gains.