



Healthcare Auditing

Precision auditing solutions

REVENUE CYCLE MANAGEMENT

Top performing revenue cycles require robust auditing programs focused on compliance, comprehensive analysis, process improvement, and education. Through our proven industry best practices and our comprehensive strategies, our IQ auditing team delivers customized audits with measurable and sustainable results and recommendations. We pinpoint challenges that undermine medical coding and documentation processes, and we target areas of risk.

Significant risk exposure is derived from changing regulations. These guidelines demand continuous attention to minimize risk and support coding compliance. Intellis mitigates risk and overcomes compliance complexity with relevant and thorough facility educational support. Our industry recognized auditing experts share insight to build health information knowledge base. Our audits have established a track record for making a substantial impact on healthcare organizations.

AUDITING SERVICES

Intellis customizes audit solutions based on organization's unique environment, analytical specifications and process improvement goals.

- Clinical Coding Chart Reviews: Inpatient, Outpatient Surgery, Observation, Interventional Radiology, Ancillary, Clinics
- COVID-19 Coding and Clinical Documentation Validation
- Telehealth
- Emergency Department: Academic, Trauma Level I-V, Critical Access
- Skilled Nursing Facility, Inpatient Rehabilitation Facility, Behavioral Health, etc.
- Professional Fee: All Specialties
- Coding Compliance
- MS/APR – DRG Validation
- Evaluation and Management Validation
- Clinical Documentation Improvement
- Data Abstracting Reviews
- Risk Adjustment (RA)/Hierarchical Condition Coding (HCC)
- Charge Validation
- Due Diligence Reviews

IQ AUDITING ROADMAP

Beyond coding, our IQ team evaluates client workflows and identifies any opportunities for client improvement

1. Customizing audits with the client goals in mind

- Pursuing long-term sustainable improvements in coding, documentation, compliance, and reimbursement
- Improving revenue cycle integrity
- Identifying challenges, missed opportunities, and areas of compliance risk

3. Advancing coding accuracy and compliance with effective audit strategies

- Evaluating accuracy standards and goals in terms of clinical complexity and documentation factors
- Highly trained experienced auditors accessing coded data at a deeper level to determine all contributing factors which are negatively impacting the revenue cycle
- Providing corporate compliance development and maintenance

2. Implementing proven methodologies

- Varied sample selection methodologies based on unique clinical complexity
- Diverse audit strategies yield valuable focused results that help set education goals
- Pinpoints strengths, weaknesses and detects root causes for coding errors

4. Providing feedback and education opportunities for auditing

- Ability to deliver comprehensive analysis and feedback concurrently and after the review
- Ability to deliver comprehensive education concurrently and after the review
- Compile and present a complete assessment identifying issues that may affect the organization's revenue and strengthen compliance

To learn more about Intellis IQ Auditing solutions, please contact: sales@intellisIQ.com

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Unsurpassed auditing metrics and advanced technology make an impact and help our clients realize the full potential of a quality audit



■ **People. Process. Technology.** With unsurpassed auditing experience, the Intellis IQ Audit team leverages our team's knowledge base and diverse skill sets, proven methodologies and powerful technology to deliver a reimagined audit process that propels organizations to meet process improvement goals as well as prepare for the future.

■ **Customized audits.** We understand that audit requirements differ greatly between healthcare organizations. Unique organizational landscapes and infrastructure are factors that determine the nature and scope of the audit solution. The Intellis IQ audit team believes in a proactive and holistic approach to developing a strong audit process whether it is a short term targeted audit or a long term comprehensive audit program.

■ **Solutions for complex business problems.** Challenges transform into opportunities. Driven by robust reporting and data analytics, the IQ audit team builds a collaborative relationship and develops a cohesive education plan that promotes process improvement goals and supports a top performing revenue cycle.



IntelliScope, our prospective value calculation tool, supports our services ensuring the accuracy of our data analytics and projecting reimbursement losses and gains.

IQ Technology Partnership Advantages

- Imports data sample into technology with simple a template
- Allows concurrent, transparent communication of recommendations between coders and auditors
- Provides real-time results tracked on a dashboard
- Offers a wide selection of reports that can "slice and dice" the results in many different ways
- Acts as a data repository to compare separate audits to identify and track trends over time
- Offers a combination of reports that empowers our IQ Auditing team to identify opportunities for improvement education
- Enables the ability to search for a specific code within any audit (by date range, by coder, by review type - IP/OP/ProFee)

Our Healthcare Advisory Solutions

Revenue Cycle and Health Information Services

- Medical Coding
- Medical Coding Audits
- Department Operational Assessments
- Chargemaster Engagements
- Risk Adjustment/HCC Coding and Auditing
- Denials Management

Clinical Documentation and Quality Services

- Second Level Reviews
- Query Reviews
- CDI Department Assessments
- IP and OP Program Implementation
- IP and OP CDI Review Process
- PSI and Mortality Review/Committee Implementation

Health Information Technology Services

- Master Patient Index Clean-up
- Clinical Data Abstraction
- Scanning & Indexing
 - EMR Implementation
 - HIMMS Stage 7 Point of Care
- EPIC Implementation and Management
- OnBase Implementation and Management

Education and Training Services

- Medical Coding
- Clinical Documentation Integrity
- Provider Education
- Annual Coding Updates

Intellis can provide credentialed staff augmentation, program support and interim management across the revenue cycle continuum.